

Welcome Home! Office: 757-675-6500

Maintenance Emergencies only: 757-675-7200

LOG IN at ODUrent.com to request REPAIRS or PAY Rent with Check/Credit Card

Move-in Checklist

- Move-IN Inspection form is due 5 days after move in
- Remember your Keypad Codes – Automatic Locks! DO NOT SHARE DOOR CODES.**
- Don't park in grass or block driveways to avoid tickets

- **Recycling** is every other week.
- **Free Bulk pickup** (for properties serviced by the City): Call 757-441-5813 by Wed 3 pm for Thurs pickup. City fines if left out more than 2 days! If GFL services your property, you will be responsible for bulk pick up (Contact our office for our 3rd party vendors contact info)
- **Street Sweeping** is 2nd Tues (2nd Wed for the 800 and 1000 blocks)

SECURITY

- **POLICE** 911, non-emergency 757-441-5610
- ODU police 757-683-4000 and 1-888-LOCKU-UP(888-562-5887)
- **Beacon** alarm system 757-716-7730
- Don't invite trouble, keep windows locked, don't leave items in the CAR!

UTILITIES

- Norfolk **Water** 757-664-6700
- **Dominion VA Power** 757-857-2112
- **VA Natural Gas** 866-229-3578
- **Cox Cable** 757-222-1111 or **Verizon** 800-225-5499 for TV/Internet or **Metronet** 877-407-3224
- **Post Office** 800-275-8777 to change the mailing address

TRASH - **Keep Yard Clean!**

- **Trash day** is Thurs AM, Pull back by PM to avoid city fines.

MAINTENANCE

Submit online at ODUrent.com!

- **Emergency Repairs** call 757-675-7200
- AC filter, change every 3-months, to avoid damage/high bills
- **Smoke alarms**: VA Law: check monthly and report issues!
- **Fire Safety**: Don't leave the stove **unattended!** Use timers.
- **Leaks**, shut off under sink/toilet or at water heater valve
- **Locked Out**: 8AM-5PM M-F Free, after hours/weekends: \$40

PARKING & Transportation

- **Don't park on grass or block sidewalks!**
- **For Students:**
- Parking decals for ODU garages see ODU Parking Services, 757-683-4004
- ODU **Shuttle Route**, go to www.ODUtransit.com
- ODU **Escort Service** & **Free Safe Ride** till 2:30AM, 757-683-4358
- **City shuttles** go everywhere! At Hrtransit.com